

Community Services Guide

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As your local Member of Parliament, I believe it's so important to know where you can go to for help.

In this Directory, I have listed a range of service providers that can assist you, your family and our local businesses. Many of these organisations have Facebook pages and websites; you might like to visit their pages to see their full range of services.

My office also remains open – I am on hand to provide whatever assistance and support I can. Please don't hesitate to contact me!

Thank you to our entire community for all you have done to help us through these challenging times – following the social distancing rules, supporting local businesses and assisting one another.

We're all in this together.

Jessica Shaw MLA



Local GP Clinics (including GP Urgent Care Clinics)

Aveley Medical Centre (UCC)
Broadway Medical (Ellenbrook)
Bullsbrook Family Medical Practice (UCC)
Bullsbrook Medical Centre (UCC)
Egerton Drive Medical Centre (UCC) (Aveley)
Ellenbrook Medical Centre (UCC)
Ellen Stirling Medical Centre (UCC) (Ellenbrook)
Gidgegannup Medical Centre
GP Superclinic and Midland Railway Workshop (UCC)
Mundaring GP Superclinic (UCC)
The Vines Medical Centre
Total Health Ellenbrook (UCC)
Woodlake Village Medical Centre (UCC) (Ellenbrook)

6296 4655
9296 8324
9571 1478
9543 1800
6246 0122
9297 2555
6556 2888
6147 6030
9374 7000
9295 1144
9296 7001
6296 7833
6296 5432



Health Services

HOSPITALS

St John of God Midland 9462 4000
Joondalup Hospital 9400 9999

YOUTH MENTAL HEALTH

Youth Focus 6266 4333
Headspace Midland 15-25 9274 8860
Kids Helpline 1800 551 800
Child & Adolescent Health Service 6456 2222

DRUG & ALCOHOL SUPPORT

North Metro Community Alcohol and Drug Service
9301 3200
Alcohol and Drug Support Line 9442 5000
Al-Anon 9250 2221
Meth Helpline 1800 874 878
Parent & Family Drug Support Line: 9442 5050
Next Step 9442 5000
Holyoake 9274 7055

COVID-19

COVID Hotline: 13-COVID or 132 68 43
Coronavirus Information: 1800 020 080

MENTAL HEALTH

Mental Health Emergency Response Line (MHERL)
1300 555 788
Helping Minds 9427 7100
Midland Community Mental Health Centre
9237 8600
Beyond Blue 1300 224 636
Lifeline 13 11 14
Suicide Call back service 1300 659 467
Centrecare Midland 9436 0600
QLife (LGBTI) 1800 184 527
Mental Health Advocacy Service 1800 999 057

OTHER SERVICES

Derbarl Yerrigan Health Service 9421 3888
WA Dental Health Service 9313 0555
Health Consumers Council 9221 3422

Jobs and Small Business

EMPLOYMENT SUPPORT

Centrelink 136 240
Wageline 1300 655266
Fair Work Australia 1300 799 675
Employment Law Advice Line 1300 130 956
Unions WA 9328 7877
WA Ombudsman 1800 117 000
WorkSafe 1300 307 877

SMALL BUSINESS

Small Business Development Commission 133 140
WA Industry Link 9222 0722
Business One Stop Shop 0412 262 242
Skills Strategies WA 6143 2180
WA Business Assist 9240 1900
Australian Small Business and Family Enterprise
Ombudsman 1300 650 460





Community Services

COMMUNITY SAFETY

Emergency call 000

WA Police 131 444

Ellenbrook Police Station 9297 9800

Mundaring Police Station 9290 1900

Midland Police Station 9250 0333

WA Housing Disruptive Behaviour Reporting Line
1300 597 076

YOUTH SERVICES

Ellenbrook Youth Service 1800 800 046

Rise Youth Services 6274 3700

Uniting Care West 9206 6200

Freedom Centre 9228 0354

DISABILITY SERVICES

National Disability Insurance Scheme 1800 800 110

Mercy Care 9340 7283

Therapy Focus Ellenbrook 6296 0500

Senses Australia 9473 5400

Mosaic Joondalup 9314 8900

Health and Disability Services Complaints Office
1800 813 583

HOUSING

Homelessness Advisory Service 1800 065 892

Tenancy WA 9221 0088

WA Housing Authority District Offices:

Midland 9250 9191 or Mirrabooka 9345 9655

WA Housing Authority Maintenance Line
1300 137 677

Keystart 1300 578 278

ANIMAL WELFARE

Wildcare Helpline 9474 9055

RSPCA 9209 9300

ABORIGINAL SUPPORT SERVICES

Australian Indigenous HealthInfoNet 9370 6336

Koya Aboriginal Corporation 6424 9210

UTILITIES

Western Power (general enquiries) 13 10 87

Emergencies and Outages 13 13 51

Water Corporation 13 13 85

Synergy 13 13 53

Energy and Water Ombudsman 1800 754 004

Telecommunications Industry Ombudsman
1800 062 058

SENIORS

Seniors Information Service 6551 8800

Council on the Ageing Western Australia 9472 0104

Elder Abuse Helpline 1300 724 679

National Seniors Australia 1300 76 50 50

My Aged Care 1800 200 422

TRANSPORT

Transperth Infoline 13 62 13

Main Roads WA 13 81 38

EDUCATION

Department of Education 9264 4111

North Metropolitan TAFE 1300 300 822

MIGRANT SERVICES

Office of Multicultural Interests 1800 620 511

Metropolitan Migrant Resource Centre 9345 5755



Family Support

FAMILY SUPPORT SERVICES

Family Helpline (24 hour service) 9223 1100
CLAN Midland 9250 6335
Relationships Australia 1300 365 277
Midvale Parenting Service 9274 4499
Communicare 9388 0944
Ngala Parenting Line 9368 9368
Midland Women's Health Care Place 9250 2221
Anglicare WA 1300 114 446

FAMILY & DOMESTIC VIOLENCE SUPPORT

Crisis Care Helpline 9223 1111 or 1800 199 008
Women's Domestic Violence Helpline 9223 1188
Mensline 1300 789 978
Pat Giles Centre 9300 034

Legal Services

LEGAL SERVICES

Legal Aid WA 1300 650 579
Midland Magistrates Court 9250 0200
Midland Information Debt and Legal Advocacy Service (Midlas) 9250 2123
Mirrabooka Northern Suburbs Community Legal Centre 9440 1663
Joondalup Northern Suburbs Community Legal Centre 9301 4413
Women Law Centre 1800 625 122
Youth Legal Centre 9202 1688
Aboriginal Legal Service of WA 9265 6666
Citizens Advice Bureau 9221 5711
WA Commissioner for Equal Opportunity 9216 3900

FINANCIAL SERVICES & ADVICE

Centrelink 13 24 68
Consumer Protection WA 1300 304 054
Commonwealth Financial Information Service 132 300
National Debt Helpline 1800 007 007
Karnany Financial Counselling, Capability and Resilience Hub 9274 7929
Salvation Army Financial Counselling 1300 371 288
Australian Financial Complaints Authority 1800 931 678
Consumer Credit Legal Service WA 9221 7066
Rural Financial Counselling Service 1800 686 175

For assistance accessing local services, please contact my electorate office on
9296 7688 or **Jessica.Shaw@mp.wa.gov.au**